# CLUTCH MASTER PUMP KIT SERVICE CAMPAIGN 2019 Terms and Conditions

- 1. These terms and conditions shall apply to the **Clutch Master Pump Kit Service Campaign 2019**("the Campaign") organized by Hino Motors Sales (Malaysia) Sdn. Bhd. ("HMSM").
- 2. By participating in the Campaign, the Customer hereby agreed to be bound by the Terms and Conditions specify below:-

### Campaign Period

- 3. The Campaign starts from  $10^{th}$  June 2019 to  $31^{st}$  August 2019.
- 4. Available at all participating HINO workshops & HINO Authorized Dealers nationwide listed below:-

#### Selangor

Daihatsu Malaysia Sdn. Bhd. - Shah Alam
Hino Motors Sales (Malaysia) Sdn. Bhd. - Petaling Jaya
Power Trucks & Parts Sdn. Bhd. - Puchong
Soo Chuan Motor Credit Sdn. Bhd. - Klang
Premium Truck Sdn. Bhd. - Kajang
Soon Heng Motor & Commercial Truck Sdn Bhd - Subang

Eng Kee Commercial Vehicles Sdn. Bhd. - Port Klang

#### Kedah

AWS Jaya Motors Sdn Bhd. - Alor Setar

#### Penang

AWS Jaya Motors Sdn Bhd. - Butterworth Daihatsu Malaysia Sdn Bhd - Butterworth

## Melaka

Bengkel Kok Wah - Tampin

Lick Huat Motor - Cheng

Tiam Hong Workshop Sdn. Bhd. - Merlimau

Sam Hin Motors Enterprise Sdn Bhd - Ayer keroh

#### Johor

Chee Heng Workshop - Batu Pahat

Daihatsu Malaysia Sdn. Bhd. - Johor Bharu

Daihatsu Malaysia Sdn. Bhd. - Batu Pahat

J.B. Lee Heng Motor Service Sdn. Bhd. - Johor Bharu

Jaidon Motor Sdn. Bhd. - Senai

Key Power Sdn. Bhd. - Johor Bharu

Sin Soon Hup Services Sdn. Bhd. - Muar

Sam Hin Motors Enterprise Sdn Bhd - Segamat

#### Perak

Daihatsu Malaysia Sdn. Bhd. - Ipoh S.R. Automobile Centre Sdn. Bhd. - Bidor TTJ Agency Sdn. Bhd. - Taiping

#### Pahang

Edaran Riz Sdn. Bhd. - Kuantan
Teck Lee Motor Agency Sdn. Bhd. - Temerloh

#### Kelantan

Soon Seng Motors Enterprise (1988) Sdn. Bhd. - Kota Bharu K&T Engineering & Trading Sdn Bhd. - Kota Bharu

#### Kuala Lumpur

Hong Yep Motor Sdn. Bhd. - Batu Caves

## Negeri Sembilan

Mun Chai Auto Works Sdn. Bhd. - Seremban Soon Seng Trucks & Parts Sdn. Bhd. - Nilai

#### Terengganu

Regency Auto Parts and Services - Kuala Terengganu Sumai Engineering Sdn. Bhd. - Kuala Terengganu

#### Sabah

Angkatan Hebat Motor Sdn. Bhd. - Kota Kinabalu
Daihatsu Malaysia Sdn. Bhd. - Kota Kinabalu
ATSB Tractor Parts Sdn. Bhd. Sdn. Bhd. - Tawau
ATSB Tractor Parts Sdn. Bhd. - Lahad Datu
ATSB Tractor Parts Sdn. Bhd. - Sandakan
FF Automobile Sdn. Bhd. - Kota Kinabalu
Weemaju Motor (Sabah) Sdn. Bhd. - Sandakan

## Sarawak

Sarawak
Hino Motors Sales (Malaysia) Sdn. Bhd. - Kuching
Jong Seng Sdn. Bhd. - Bintulu
Jong Seng Sdn. Bhd. - Kuching
Jong Seng Sdn. Bhd. - Miri
Lu & Sons Engineering Sdn. Bhd. - Bintulu
Lu & Sons Engineering Sdn. Bhd. - Kota Samarahan
Lu & Sons Engineering Sdn. Bhd. - Sibu

<sup>\*</sup>Further details of the participating HINO workshops and HINO Authorized Dealers can be obtain from HMSM website www.hino.com.my

## Packages

- 5. Packages consist of:
  - a. HINO/TOP Clutch Booster ( Optional for 500 series,700series and Bus)
  - b. HINO Genuine Master Pump
  - c. HINO TOP Dot -4 Brake Fluid
  - d. HINO Windscreen Washer (Free Gift)
- 6. Clutch Master Pump Kit Packages are only valid for work done at participating HINO workshops & HINO Authorized Dealers only.
- 7. Clutch Master Pump Kit Packages shall be invalid for any purchased over the counter.

### HINO Vehicle/s Eligible for the Campaign

8. HINO Vehicle/s eligible for the Campaign is only for HINO selected vehicle models as per below schedule:-

HINO VEHICLE SELECTED MODELS
AK1JRKA-BAA / RK1JSKA-BAA
RM1ESKU-XSM
RK1JSLL-NH
RM2KSKA-BAB
RN8JSKA-SSM
RN8JSKA-SJM
All 300 SERIES LCV
FG1JPPB-NGM / FL1JNPA-RGM /GD1JLPA-GAM/ ALL GH1J MODEL
FM2PKPA-ZGM/ FM2PNPD-ZGM/
FM2PNPM-QGM / FM2PKPM-NGM / FM2PNPD-RGM/FM2PNPD-TGM/SG2PDPA-SGMFM2PKLA-RGT
SH1EEPA-USM/ SH1EEKA-USG/ SH1EERA-LAM/ SH1EERG-LAM
SS1EKRA-RAM
SS1ELPA-XS

## HINO Vehicle/s Eligible for the Campaign

- 9. HINO vehicle/s that still under warranty period is not eligible for the Campaign.
- 10. HMSM shall reserve absolute discretion in regards to acceptance of  $\ensuremath{\mathsf{HINO}}$  vehicle/s for the Campaign.

## HINO Genuine Parts Warranty

- 11. Warranty provided for the **HINO Genuine** parts shall be for the duration of Twelve (12) months period or 20,000km; whichever comes first.
- 12. Warranty provided for the **HINO TOP** parts shall be for the duration of three (3) months period or  $5,000\,\mathrm{km}$ ; whichever comes first.
- 13. This warranty shall only valid for replacement at Hino authorized service center.

#### Price

- 14. All price quoted are subject to change at any time without prior notice.
- 15. Final price may vary shall there be any additional parts and labour incurred during the overhaul process. Such variation of price for the additional parts and labour will be charge separately.

#### Use of Personal Information

- 16. By participating in the Campaign, the Customers are deemed to have consented to:
  - a. the collection, hold and use of any personal data such as name, identification/passport number, contact details, image and any relevant information by the Hino Group of Companies and Participating HINO Authorized Dealers (as listed above) for editorial, advertising, promotional, marketing and/or other purposes without any payment and/or compensation except where prohibited by law; and
  - b. Receiving promotional, marketing and other publicity information from  ${\tt HMSM}$  from time to time.

## General

- 17. HMSM reserves the right at any time at its sole and absolute discretion to determine and/or amend or vary any of these Terms and Conditions without prior notice, including but not limited to cancelling, extend, terminating or suspending the Campaign, the eligibility terms and criteria, the warranty for HINO Genuine parts and all customers shall be bound by these amendments.
- 18. In the event of any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Campaign, these Terms and Conditions shall prevail.
- 19. These Terms and Conditions shall be governed by the laws of Malaysia and all Customers are deemed to have agreed to submit to the exclusive jurisdiction of the Malaysia Courts.
- 20. HMSM shall not be responsible for any loss or damage suffered as a result of, or in connection with the Campaign and/or redemption or use of the prizes howsoever arising, including but not limited to any loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise. For the avoidance of doubt, cancellation, termination or suspension by HMSM of the Campaign shall not entitle any party to any claim or compensation against HMSM for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.