



SERVICE PROGRAM



HINO EZ Care Service Program is a solution for your vehicle maintenance that is specifically designed to ensure your vehicle performance always at its best with a minimum cost.

This program comes with the value of '**Easy to Buy**', '**Easy to Use**', and '**Easy to Enjoy the 5 Years Warranty Program**', and minimizing the downtime of your valued vehicle.

HINO EZ CARE BENEFITS

- 
Secure Maintenance Fees for next 3 to 5 years*
 Fix vehicle budget planning up to 5 years
- 
Serviced by Certified HINO Technician
 Fix it Right, The First Time, Every Time
- 
No Cash Payment
 Upfront Payment
- 
HINO Dealers Nationwide (3S) Participation
 Service anywhere & anytime*
- 
Higher Resale Value
 Maintain by skilled HINO Technicians and Service history is recorded
- 
HINO Authorised Parts
 For Best Truck Performance
- 
HINO Service Reminder
 Follow up by HINO Customer Success Officer

3 TYPES OF HINO EZ CARE

LOW MILEAGE USAGE




Interval
6 months or 10,000 km
(Whichever comes first)

Program Duration
100,000 km or 60 months
(Whichever comes first)

Estimated Mileage/ Month
Average below 2,000 km per month

MEDIUM MILEAGE USAGE



Interval
3 months or 10,000 km
(Whichever comes first)

Program Duration
130,000 km or 39 months
(Whichever comes first)

Estimated Mileage/ Month
Average between 2,000 km - 5,000 km per month

HIGH MILEAGE USAGE



Interval
3 months or 10,000 km
(Whichever comes first)

Program Duration
230,000 km or 69 months
(Whichever comes first)

Estimated Mileage/ Month
Average above 5,000 km per month

HINO EZ CARE PERIODIC MAINTENANCE INTERVAL

EZ Care 7	Service No.	FSP			EZ CARE 7 PROGRAM							
		1	2	3	1	2	3	4	5	6	7	
	Months*	6	12	18	24	30	36	42	48	54	60	
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	

EZ Care 10	Service No.	FSP			EZ CARE 10 PROGRAM									
		1	2	3	1	2	3	4	5	6	7	8	9	10
	Months*	3	6	9	12	15	18	21	24	27	30	33	36	39
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130

EZ Care 20	Service No.	FSP			EZ CARE 20 PROGRAM																			
		1	2	3	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
	Months*	3	6	9	12	15	18	21	24	27	30	33	36	39	42	45	48	51	54	57	60	63	66	69
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220	230

* Validity period may vary and subject to actual operating conditions

FSP: Free Service Program

ITEMS INCLUDED IN HINO EZ CARE

Filters		Lubricants & Fluids		Labour	
✓ Engine Oil Filter	✓ Pre-Fuel Filter	✓ Engine Oil	✓ Power Steering Oil	✓ Maintenance Service Labour	✓ Vehicle Inspection
✓ Fuel Filter	✓ Air Filter	✓ Gear Box Oil	✓ Chassis Grease	✓ Vehicle Health Check using DXII	
		✓ Differential Oil	✓ Battery Water		
		✓ Brake & Clutch Oil			

HINO EZ CARE ADDITIONAL BENEFITS

**Discount on Brake Pads/
Lining, Clutch Set
and Belting Replacement**

(HINO Authorised Part 10%-20% Discount)**

**Vehicle Health
Check Using DXII***

**Free One Time Mobile
W/S Service**

(For Travelling Charges)*

**Free HINO Smart Driving
Training***

*Applicable to EZ Care 7, 10 & 20

**Only applicable to EZ Care 7 & 10

***Only applicable to EZ Care 10 & 20

****Only applicable to EZ Care 20

Terms and Conditions apply.

**Free One Time
Towing to the nearest
HINO Authorised Dealer**

(Only for Vehicle Breakdown due
to Parts Defects)****

**Free HINO Smart Driving
Plus Training*****

**Invitation to HINO
Smart Driving Contest******

**Discounts on all Parts for
Repair/ Replacements**

(HINO Authorised Part 10%-25% Discount)****

**ADDITIONAL
BENEFITS**

WHICH EZ CARE IS SUITABLE FOR MY HINO 300 SERIES PRO TRUCKS?

STEP 1

Determine your vehicle
monthly operating mileage

**Below
2,000 km/month**

**2,000 km/month to
5,000 km/month**

**Above
5,000 km/month**

STEP 2

Evaluate your business needs
and criteria

- Period of Maintenance require (years & covering mileage)
- Investment for vehicle maintenance



Good Choice

Looking for basic package for
low operating mileage
maintenance

**Good for 5 years or
100,000 km coverage**



Best Choice

Looking for standard
package needs with
3 years or 120,000 km
coverage

**Selected parts with
10% to 20% discount***

* Clutch, Brake & Belting



Excellent Choice

Looking for advanced package needs
with more benefits, savings, driver
training etc

Looking for huge saving due
to maintenance cost secured upfront
5 years or 230,000 km

**All parts with
10% to 25% discount**

Please contact your nearest HINO Authorised Dealer for details & sign up EZ Care

Model	XZU600R	XZU640R	XZC710R	XZC730R	XZC740R	XZC720R (CREW)	XZU600R (AT)	XZC710L (AT)	XZC730L (AT)
EZ Care Plan 7	RM 4,560				RM 4,620		RM 5,120		RM 5,170
EZ Care Plan 10	RM 4,220				RM 4,310		RM 5,060		RM 5,140
EZ Care Plan 20	RM 8,180				RM 8,320		RM 9,570		RM 9,700

* Terms and Conditions apply. Price subject to change without prior notice.

**UP TO
25%
SAVINGS!**

HINO Authorised Dealer:



HINO MOTORS SALES (MALAYSIA) SDN BHD (187863-U)

Selangor: Lot PT 24, Jalan 223, Section 51A, 46100 Petaling Jaya, Selangor Darul Ehsan, Malaysia. Tel: (603) 7957 5199 (12 lines) Fax: (603) 7954 3276

Sarawak: Lot 1076, Block 218, 4th Mile, Penrissen Road, 93250 Kuching, Sarawak, Malaysia. Tel: (082) 451 611 (5 lines) Fax: (082) 451 993

Sabah: Miles 4 1/2 Jalan Tuaran, Lot No. 353, Taman Cempaka, Likas, 88450 Kota Kinabalu, Sabah, Malaysia. Tel: (088) 393 663 Fax: (088) 424 223

www.hino.com.my