

HINO Service & Win Lucky Draw Terms & Conditions

ACCEPTANCE: By submitting your participation through the Google Form, Hino Motors Sales (Malaysia) Sdn. Bhd. (hereinafter referred to as HMSM), you have agree and understand to these terms and conditions in its entirety.

A. Contest Eligibility Criteria

- 1) Participants must be citizens of Malaysia age 18 and above.
- 2) Contest is open to all HMSM Customers with HINO Vehicle supplied by Authorized & Registered HMSM Dealer Network in Malaysia.
- 3) Customer must send their Hino Vehicle for **periodical service comprises of the following Hino lubricant and part; engine oil, fuel filter and oil filter** with a total **RM450.00** and above in a single receipt transaction at any Authorized & Registered HMSM Dealer Network
- 4) Customers in the Free Service Program (FSP) are only eligible if they spend a minimum amount as specified in criterion No.3.
- 5) Participants has fulfilled all the required steps.
- 6) HMSM has the absolute discretion to determine the eligibility of Participants. Such determination shall be final and conclusive and HMSM is not obliged to give any reason for its determination.

B. Entry Submission Guidelines:

- 1) The contest starts from 0001 hrs of [1st December 2024] to 2359 hrs of [28th February 2025] (Malaysia time and both dates inclusive) (*hereinafter referred to as "contest period"*).
- 2) All entries must be submitted in digital format via Google Form provided within the contest period.
- 3) Photo of receipt should be in JPG, PNG, JPEG format, with a minimum resolution of 10MB.

C. How to participate

- Step 1 Customer must send their Hino Vehicle for periodical service comprises of the following Hino lubricant and part; engine oil, fuel filter and oil filter with a total RM450.00 and above in a single receipt transaction at any Authorized & Registered HMSM Dealer Network
- Step 2 SCAN the QR CODE
- Step 3 Upload the receipt and requested personal particulars

D. Announcement of Lucky Draw Result

- 1) The results of the competition will be announced on HMSM Malaysia website and Social Media Page. The announcement may include the name, vehicle number, and photograph and prize details of each prize winner. By participating in the competition, you consent to the use of your information for our marketing, promotional and social media purposes.
- 2) All winners will be announced in the subsequent month or such other dates as HMSM may determine at its sole discretion.
- 3) HMSM will notify the winner via WhatsApp. Further details for the prize redemption will be communicated thereafter. If the winner is not reachable, HMSM reserves the right to select the reserve winner. HMSM's determination of the winner shall be final, conclusive and binding. No correspondence or claims will be entertained.

E. Prize Redemption

- 1) Personal identification (NRIC) and proof of purchase (receipt) must be presented at the point of all prize collections in order to claim the prize. If a Participant fails to produce the required items, his/her respective prize will be forfeited (without any liability on the part of HMSM to any person). A winner whose prize has been forfeited shall not be entitled to any payment or compensation whatsoever from HMSM.
- 2) Upon successful verification, winner may arrange for prize redemption by physical collection at HMSM PJ Office. If courier service is chosen as the alternative mode of prize delivery, HMSM will not be responsible for any event beyond reasonable control of HMSM such as lost item or damage during transportation or handling by the third party transporter/courier services.
- 3) All prizes are neither transferable nor exchangeable for cash, credits, or for other goods and services, or otherwise, either partially or wholly.
- 4) HMSM reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute any of the prize(s) with any other item of a similar value.

F. Intellectual Property Rights

- 1) By submitting an entry, participants grant HMSM a non-exclusive, royalty-free license to use, reproduce, and display the photos in marketing and promotional materials.

G. Disqualification

- 1) Entries that do not meet the eligibility criteria or submission guidelines will be disqualified.
- 2) Any attempt to manipulate the contest (e.g., using fake receipts) will result in disqualification.

H. Privacy Policy

- 1) Personal data collected during the contest will be used solely for the purposes of administering the contest and communicate with the winners.
- 2) Data will be handled in accordance with our Privacy Policy as prescribed at <https://www.HMSM.com.my/privacy-notice>

J. Other terms & conditions

- 1) HMSM reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancel, extend, terminate or suspend this Contest, the eligibility terms and criteria, the selection and number of winners, and the timing of any act to be done, and all Participants shall be bound by these amendments.
- 2) A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any terms of such agreement.
- 3) HMSM is not responsible for any technical issues or malfunctions that may prevent participants from entering the contest or receiving notifications.

APPENDIX 1 : LIST OF PARTICIPATING HINO'S AUTHORIZED DEALERS

Hino Motors Sales (Malaysia) Sdn Bhd

Hino Motors Sales (Malaysia) Sdn Bhd, Petaling Jaya, Selangor
Hino Motors Sales (Malaysia) Sdn Bhd, Kuching, Sarawak

Participating Hino's Authorized Dealers/Network

Sabah

ATSB Tractor Parts (Lahad Datu) Sdn Bhd, Lahad Datu
ATSB Tractor Parts (Sandakan) Sdn Bhd, Sandakan
ATSB Tractor Parts (Tawau) Sdn Bhd, Tawau
Weemaju Motor (Sabah) Sdn Bhd, Sandakan
Weemaju Motor (Sabah) Sdn Bhd, Lahad Datu
FF Automobile Sdn Bhd, Kota Kinabalu
Daihatsu Malaysia Sdn Bhd, Kota Kinabalu

Johor

Auto Skyline Sdn Bhd, Johor Bahru
Auto Skyline Sdn Bhd, Kulai
Chee Heng Workshop & Automobile Sdn Bhd, Batu Pahat
Key Power Sdn Bhd, Johor Bahru
Sam Hin Motors Enterprise Sdn Bhd, Segamat
JB Lee Heng Motor Service Sdn Bhd, Johor Bahru
Daihatsu Malaysia Sdn Bhd, Johor Bahru
Jaidon Motor Sdn Bhd, Senai
Sin Soon Hup Services Sdn Bhd, Muar

Selangor

Daihatsu Malaysia Sdn Bhd, Shah Alam
Eng Kee Commercial Vehicles Sdn Bhd, Port Klang
Hong Yee Motor Sdn Bhd, Batu Caves
Power Truck & Parts Sdn Bhd, Puchong
Premium Truck Sdn Bhd, Kajang
Sam Hin Motors Enterprise Sdn Bhd, Rawang
Soo Chuan Motor Credit Sdn Bhd, Klang
Soon Heng Motor & Commercial Truck Sdn Bhd, Kg. Baru Subang
Soon Seng Truck & Parts Sdn Bhd, Balakong
Terus Maju Services Sdn Bhd, Semenyih
Truck Solutions Sdn Bhd, Klang

Kedah

AWS Jaya Motors Sdn Bhd, Alor Setar
Hong Yee Car Computer Service Sdn Bhd, Sungai Petani
MARA Liner Sdn Bhd, Langkawi

Perak

Daihatsu Malaysia Sdn Bhd, Ipoh
SR Automobile Centre Sdn Bhd, Bidor
TTJ Agency Sdn Bhd, Taiping

Kelantan

Soon Seng Motors Enterprise (1988) Sdn Bhd, Kota Bharu

Sarawak

Jong Seng Sdn Bhd, Miri
Jong Seng Sdn Bhd, Kuching
Jong Seng Sdn Bhd, Bintulu
Jong Seng Sdn Bhd, Sibul
Lu & Sons Engineering Sdn Bhd, Bintulu
Lu & Sons Engineering Sdn Bhd, Kuching
Lu & Sons Engineering Sdn Bhd, Sibul

Pahang

Edaran Riz Sdn Bhd, Kuantan
H-Trucks Motors Sdn Bhd, Kuantan
MARA Liner Sdn Bhd, Muadzam Shah
Mega Mobile Service Sdn Bhd, Mentakab
Teck Lee Motor Agency Sdn Bhd, Temerloh

Melaka

Kok Wah Workshop, Aor Gajah
Lick Huat Motor, Cheng
Sam Hin Motors Enterprise Sdn Bhd, Melaka Autocity
Tiam Hong Workshop Sdn Bhd, Merlimau

Pulau Pinang

AWS Jaya Motors Sdn Bhd, Seberang Prai
Up Service Centre Sdn Bhd, George Town

Negeri Sembilan

Mun Chai Auto Works Sdn Bhd, Seremban
Soon Seng Truck & Parts Sdn Bhd, Nilai
Thian Wah Truck Sdn Bhd, Port Dickson

Terengganu

Regency Auto Parts & Service Sdn Bhd, Kuala Terengganu
Sumai Auto Sdn Bhd, Kuala Terengganu