

Special Rewards for HINO Online Service Booking Campaign Terms & Conditions

ACCEPTANCE: *By submitting your participation for the HINO Online Service Booking Campaign through the myHINO web application, it will be deemed as you have read, understand and agree to be bound by these standard terms and conditions in its entirety and further agree that any decision by Hino Motors Sales (Malaysia) Sdn Bhd (hereinafter referred to as "HMSM") in relation to every aspect of the Campaign, shall be final, binding, and conclusive.*

A. Eligibility Criteria

- 1) Participants must be citizens of Malaysia age 18 and above. It is not HMSM's duty to ensure that you are 18 and above. If you participated in this Campaign, we shall deem that you are 18 years old or above.
- 2) Campaign is open to all HMSM Customers with HINO Vehicle supplied by Authorized & Registered HMSM 3S Dealer Network in Malaysia (*hereinafter referred to as "Hino Authorized Dealer"*)
- 3) Customers must submit their Online Service Booking via myHINO web app only for periodical services and maintenance at the Hino Authorized Dealer's workshop.
- 4) Customers enrolled in the Free Service Program (FSP) are also eligible to participate in this campaign.
- 5) Participants have fulfilled all the required steps as provided under Item C below.
- 6) HMSM has the absolute discretion to determine the eligibility of Participants. Such determination shall be final and conclusive and HMSM is not obliged to give any reason for its determination.

B. Entry Submission Guidelines:

- 1) The contest starts from 0001 hrs of [1st of May 2026] to 2359 hrs of [30th of June 2026] ("Malaysia time and both dates inclusive) (hereinafter referred to as "campaign period").
- 2) All entries must be submitted in digital format via myHINO web app provided.

C. How to participate:

Step 1 Customer must submit their Online Service Booking of Hino Vehicle either by logging in the myHINO web app or scan the QR code provided and select any Hino Authorized Dealer workshop.

Step 2 Upon log-in, go to "HINO Support" → "Maintenance & Repair"

Step 3 Select any Hino Authorized Dealer and select the relevant option and type of services required.

D. Prize Redemption

- 1) The participant will receive the prizes from the respective Hino Authorized Dealer. By participating in the campaign, you consent to the use of your information for our marketing, promotional and social media purposes.
- 2) All prizes are neither transferable nor exchangeable for cash, credits, or for other goods and services, or otherwise, either partially or wholly.
- 3) HMSM reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute any of the prize(s) with any other item of a similar value.

E. Privacy Policy

- 1) Personal data collected during the campaign will be used solely for the purposes of administration and to communicate with the winners.
- 2) Data will be handled in accordance with our Privacy Policy, available at <https://www.hino.com.my/privacy-notice>

F. Other terms and conditions

- 1) HMSM reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancel, extend, terminate or suspend this Campaign, the eligibility terms and criteria, the selection and number of Participants, and the timing of any act to be done, and all Participants shall be bound by these amendments. As such, you agree that if you continue your participation in this campaign after the date on which such terms have been amended and/or updated, we shall treat it as your acceptance of such amendments.
- 2) A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any terms of such agreement.
- 3) HMSM is not responsible for any technical issues or malfunctions that may prevent participants from entering the campaign or receiving notifications.

[End of Terms and Conditions]