



# SERVICE PROGRAM



**HINO EZ Care Service Program** is a solution for your vehicle maintenance that is specifically designed to ensure your vehicle performance always at its best with a minimum cost.

This program comes with the value of **'Easy to Buy', 'Easy to Use', and 'Easy to Enjoy the 5 Years Warranty Program'**, and minimizing the downtime of your valued vehicle.

## HINO EZ CARE BENEFITS



**Secure Maintenance Fees for next 3 to 5 years\***  
Fix vehicle budget planning up to 5 years



**Serviced by Certified HINO Technician**  
Fix it Right, The First Time, Every Time



**No Cash Payment**  
Upfront Payment



**HINO Dealers Nationwide (3S) Participation**  
Service anywhere & anytime\*



**Higher Resale Value**  
Maintain by skilled HINO Technicians and Service history is recorded



**HINO Authorised Parts**  
For Best Truck Performance



**HINO Service Reminder**  
Follow up by HINO Customer Success Officer

## 3 TYPES OF HINO EZ CARE

### LOW MILEAGE USAGE



**Interval**  
6 months or 10,000 km  
(Whichever comes first)  
**Program Duration**  
100,000 km or 60 months  
(Whichever comes first)

**Estimated Mileage/ Month**  
Average below  
2,000 km per month

### MEDIUM MILEAGE USAGE



**Interval**  
3 months or 10,000 km  
(Whichever comes first)  
**Program Duration**  
130,000 km or 39 months  
(Whichever comes first)

**Estimated Mileage/ Month**  
Average between  
2,000 km - 5,000 km  
per month

### HIGH MILEAGE USAGE



**Interval**  
3 months or 10,000 km  
(Whichever comes first)  
**Program Duration**  
230,000 km or 69 months  
(Whichever comes first)

**Estimated Mileage/ Month**  
Average above  
5,000 km per month

## HINO EZ CARE PERIODIC MAINTENANCE INTERVAL

EZ Care 7	Service No.	FSP			EZ CARE 7 PROGRAM							
		1	2	3	1	2	3	4	5	6	7	
	Months*	6	12	18	24	30	36	42	48	54	60	
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	

  

EZ Care 10	Service No.	FSP			EZ CARE 10 PROGRAM									
		1	2	3	1	2	3	4	5	6	7	8	9	10
	Months*	3	6	9	12	15	18	21	24	27	30	33	36	39
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130

  

EZ Care 20	Service No.	FSP			EZ CARE 20 PROGRAM																			
		1	2	3	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
	Months*	3	6	9	12	15	18	21	24	27	30	33	36	39	42	45	48	51	54	57	60	63	66	69
	KM (x1000)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220	230

\* Validity period may vary and subject to actual operating conditions

FSP: Free Service Program

## ITEMS INCLUDED IN HINO EZ CARE

Filters		Lubricants & Fluids		Labour	
✓ Engine Oil Filter	✓ Pre-Fuel Filter	✓ Engine Oil	✓ Power Steering Oil	✓ Maintenance Service Labour	✓ Vehicle Inspection
✓ Fuel Filter	✓ Air Filter	✓ Gear Box Oil	✓ Chassis Grease	✓ Vehicle Health Check using DXII	
		✓ Differential Oil	✓ Battery Water		
		✓ Brake & Clutch Oil			

# HINO EZ CARE ADDITIONAL BENEFITS

**Discount on Brake Pads/  
Lining, Clutch Set  
and Belting Replacement**

(HINO Authorised Part 10%-20% Discount)\*\*

**Vehicle Health  
Check Using DXII\***

**Free One Time Mobile  
W/S Service**

(For Travelling Charges)\*

**Free HINO Smart Driving  
Training\***

\*Applicable to EZ Care 7, 10 & 20

\*\*Only applicable to EZ Care 7 & 10

\*\*\*Only applicable to EZ Care 10 & 20

\*\*\*\*Only applicable to EZ Care 20

Terms and Conditions apply.

**Free One Time  
Towing to the nearest  
HINO Authorised Dealer**

(Only for Vehicle Breakdown due  
to Parts Defects)\*\*\*\*

**Free HINO Smart Driving  
Plus Training\*\*\***

**Invitation to HINO  
Smart Driving Contest\*\*\*\***

**Discounts on all Parts for  
Repair/ Replacements**

(HINO Authorised Part 10%-25% Discount)\*\*\*\*

**ADDITIONAL  
BENEFITS**

## WHICH EZ CARE IS SUITABLE FOR MY HINO 300 SERIES PRO TRUCKS?

### STEP 1

Determine your vehicle  
monthly operating mileage

**Below  
2,000 km/month**

**2,000 km/month to  
5,000 km/month**

**Above  
5,000 km/month**

### STEP 2

Evaluate your business needs  
and criteria

- Period of Maintenance require (years & covering mileage)
- Investment for vehicle maintenance



#### Good Choice

Looking for basic package for  
low operating mileage  
maintenance

**Good for 5 years or  
100,000 km coverage**



#### Best Choice

Looking for standard  
package needs with  
3 years or 120,000 km  
coverage

**Selected parts with  
10% to 20% discount\***

\* Clutch, Brake & Belting



#### Excellent Choice

Looking for advanced package needs  
with more benefits, savings, driver  
training etc

Looking for huge saving due  
to maintenance cost secured upfront  
5 years or 230,000 km

**All parts with  
10% to 25% discount**

Please contact your nearest HINO Authorised Dealer for details & sign up EZ Care

Model	XZU600R	XZU640R	XZC710R	XZC730R	XZC740R	XZC720R (CREW)	XZU600R (AT)	XZC710L (AT)	XZC730L (AT)
<b>EZ Care Plan 7</b>	RM 4,560				RM 4,620		RM 5,120		RM 5,170
<b>EZ Care Plan 10</b>	RM 4,220				RM 4,310		RM 5,060		RM 5,140
<b>EZ Care Plan 20</b>	RM 8,180				RM 8,320		RM 9,570		RM 9,700

\* Terms and Conditions apply. Price subject to change without prior notice.

**UP TO  
25%  
SAVINGS!**

HINO Authorised Dealer:



**HINO MOTORS SALES (MALAYSIA) SDN BHD (187863-U)**

**Selangor:** Lot PT 24, Jalan 223, Section 51A, 46100 Petaling Jaya, Selangor Darul Ehsan, Malaysia. **Tel: (603) 7957 5199 (12 lines) Fax: (603) 7954 3276**

**Sarawak:** Lot 1076, Block 218, 4th Mile, Penrissen Road, 93250 Kuching, Sarawak, Malaysia. **Tel: (082) 451 611 (5 lines) Fax: (082) 451 993**

**Sabah:** Miles 4 1/2 Jalan Tuaran, Lot No. 353, Taman Cempaka, Likas, 88450 Kota Kinabalu, Sabah, Malaysia. **Tel: (088) 393 663 Fax: (088) 424 223**

[www.hino.com.my](http://www.hino.com.my)