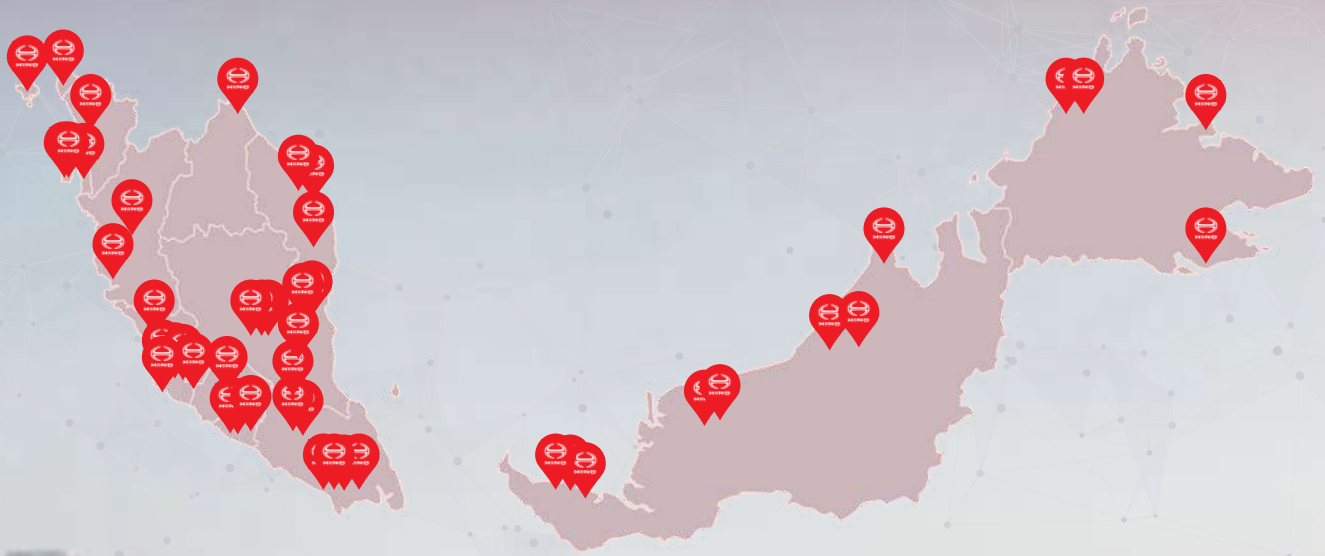




HINO FAMILY NEWS

HINO MOTORS SALES (MALAYSIA) SDN BHD (187863-U)



**HINO DEALER
NETWORK NATIONWIDE**

**FACES BEHIND HINO -
INTERVIEW WITH HINO
MASTER TECHNICIAN**

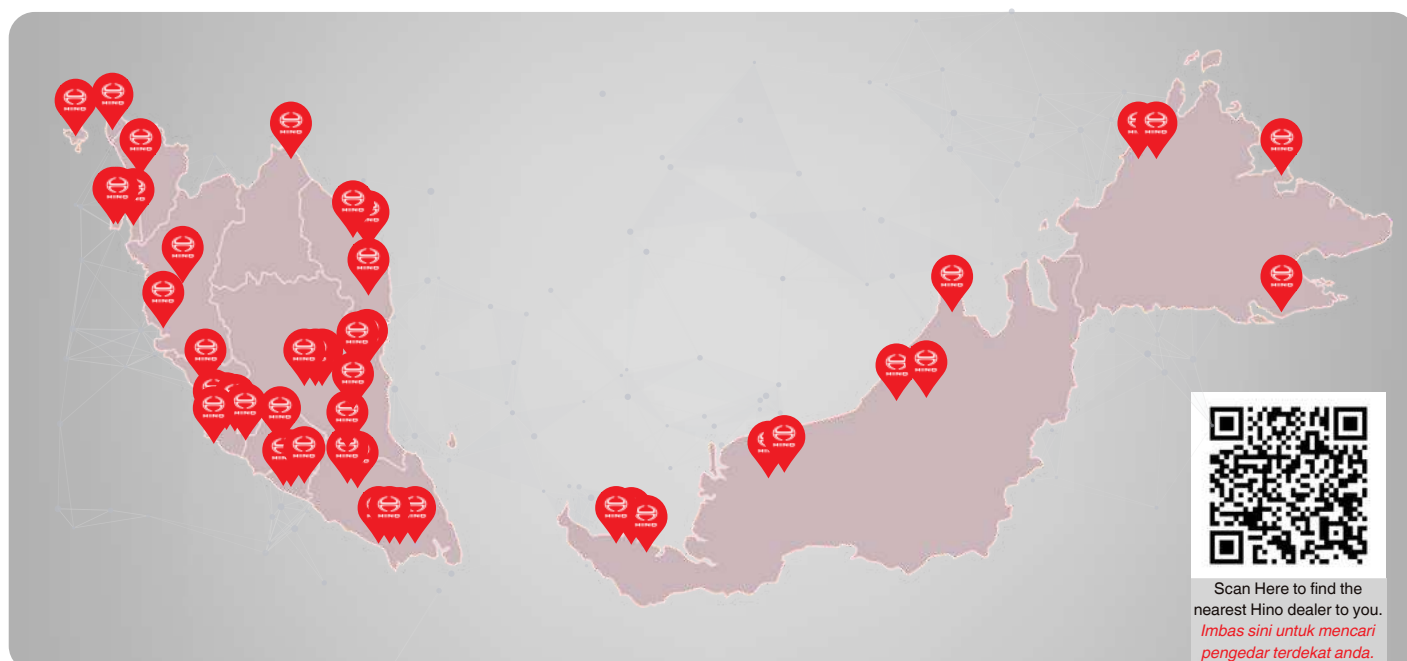
**HINO DEALER OF THE
YEAR 2025 - AWS JAYA
MOTORS SDN BHD**

HINO DEALER NETWORK

Supporting Your Journey, Wherever Business Takes You.

Strong customer support begins with a reliable network. Across Malaysia, Hino's authorised dealers, service centres, and after-sales facilities work together to provide professional support whenever it is needed. Guided by our Total Support philosophy, we remain committed to keeping your business moving with confidence.

Sokongan pelanggan yang kukuh bermula dengan rangkaian yang boleh dipercayai. Di seluruh Malaysia, rangkaian pengedar, pusat servis, dan kemudahan selepas jualan Hino bekerjasama memberikan sokongan profesional di mana sahaja anda perlukan. Berdasarkan falsafah Total Support, kami komited memastikan perniagaan anda terus bergerak dengan penuh keyakinan.



Scan Here to find the nearest Hino dealer to you.
Imbas sini untuk mencari pengedar terdekat anda.

NATIONWIDE COVERAGE: SERVING CUSTOMERS THROUGHOUT PENINSULAR MALAYSIA, SABAH AND SARAWAK.

. HINO DEALERS NETWORK .

 DEALER NETWORK RANGKAIAN PENGEDAR 64 Authorized Dealers Pengedar Sah	 3S CENTRE PUSAT 3S 38 Sales ~ Service ~ Spare Parts Jualan ~ Servis ~ Alat Ganti	 HINO APPROVED SERVICED OUTLET (HASO) PUSAT SERVIS SAH HINO 21 Hino Approved Service Outlets Pusat Servis Sah Hino	 1S CENTRE PUSAT 1S 5 Sales Outlet Pusat Jualan	 BODY & PAINT CENTRE PUSAT BADAN & CAT 28 Authorized Body & Paint Centre Pusat Badan & Cat Sah
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NATIONWIDE COVERAGE: Service customers throughout Peninsular Malaysia, Sabah and Sarawak

DID YOU KNOW



Hino's nationwide is supported by trained technicians, genuine parts availability and continous technical training to help maximise vehicle uptime and minimise operating cost for customers.

TAHUKAH ANDA

Rangkaian Hino di seluruh negara disokong oleh juruteknik terlatih, bekalan alat ganti tulen serta latihan teknikal berterusan bagi membantu meningkatkan masa operasi kenderaan dan mengurangkan kos operasi pelanggan.

From Sales to Service,
From Training to
Total support -
Hino is Always
Near You.



*Daripada Jualan ke Servis,
Daripada Latihan ke
Total Support -
Hino Sentiasa Bersama
Anda.*



DEALER OF THE YEAR 2025



**AWS Jaya Motors Sdn Bhd is crowned
Hino Dealer of the Year 2025.**



Held during the Hino Annual Dealers Conference 2026 at Hilton Shah Alam Glenmarie, the Hino Dealer of the Year 2025 Award recognised outstanding achievements across Hino's dealer network. AWS Jaya Motors Sdn Bhd from Seberang Prai, Kedah was crowned Dealer of the Year, while Daihatsu (Malaysia) Sdn Bhd and Hong Yep Motor Sdn Bhd secured second and third place respectively.

Sempena Hino Annual Dealers Conference 2026 di Hilton Shah Alam Glenmarie, Anugerah Hino Dealer of the Year 2025 mengiktiraf pencapaian cemerlang rangkaian pengedar Hino. AWS Jaya Motors Sdn Bhd dari Seberang Prai, Kedah dinobatkan sebagai juara, manakala Daihatsu (Malaysia) Sdn Bhd dan Hong Yep Motor Sdn Bhd masing-masing meraih tempat kedua dan ketiga.



Participants attending Hino Annual Dealers Conference 2026.



Mr. Hiroshi Takahashi presenting the Hino Dealer of the Year 2025 Award to Mr. Adwin, AWS Jaya Motors Sdn Bhd.

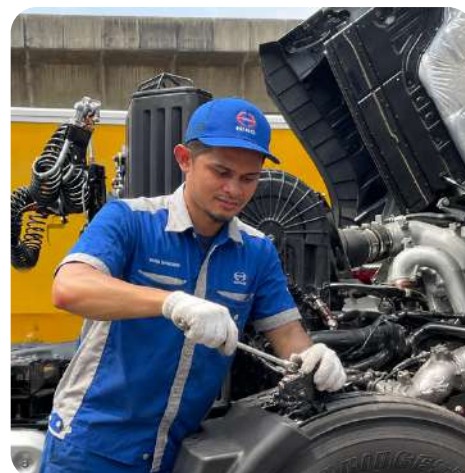


BUILDING TECHNICAL EXCELLENCE

Learning Never Stops At Hino.

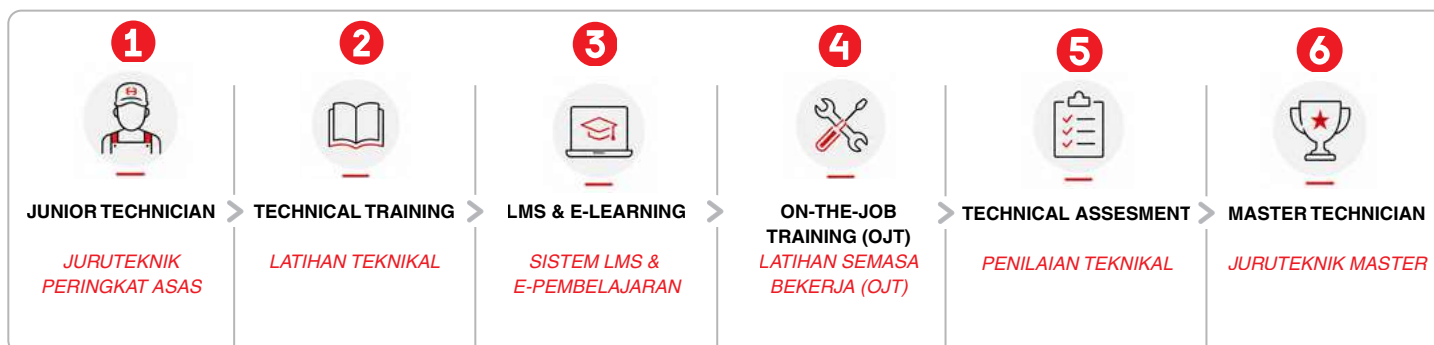
Behind every reliable Hino truck is a technician committed to continuous learning. Through structured training, practical experience and certification by Hino Motors Ltd., Japan, Hino develops skilled experts who deliver quality workmanship and dependable after-sales support. **Every Technician represents Hino's commitment to technical excellence and customer confidence.**

Di sebalik setiap trak Hino yang boleh dipercayai ialah juruteknik yang komited terhadap pembelajaran berterusan. Melalui latihan berstruktur, pengalaman praktikal dan pensijilan oleh Hino Motors Ltd., Jepun, Hino melahirkan pakar teknikal yang memberikan mutu kerja berkualiti serta sokongan selepas jualan yang boleh dipercayai. **Setiap Juruteknik mencerminkan komitmen Hino terhadap kecemerlangan teknikal dan keyakinan pelanggan.**



THE JOURNEY TO MASTER

PERJALANAN MENJADI JURUTEKNIK MASTER



Every Technician is a reflection of Hino's commitment to **continous learning, technical excellence and total support** for our customers.

Setiap Juruteknik mencerminkan komitmen Hino terhadap **pembelajaran berterusan, kecemerlangan teknikal serta konsep Total Support** demi memberikan perkhidmatan terbaik kepada pelanggan.

IN THEIR OWN WORDS

PANDANGAN JURUTEKNIK MASTER

A quick interview with our Master Technicians.
Temu bual ringkas bersama Juruteknik Master kami.

Q What motivates you to continue learning?

Apakah yang mendorong anda untuk terus menimba ilmu?
"Continuous learning and practical experience."
"Pembelajaran berterusan dan pengalaman praktikal."

Q What was the biggest challenge in becoming a Master Technician?

Apakah cabaran terbesar untuk menjadi Juruteknik Master?
"Patience, continuous learning and hands-on experience."
"Kesabaran, pembelajaran berterusan dan pengalaman praktikal."

Q What does being a Master Technician mean to you?

Apakah makna menjadi seorang Juruteknik Master kepada anda?
"It is a responsibility and an honour. Customers trust us with their vehicles, and we take pride in delivering quality service every day."
"Ia merupakan satu tanggungjawab dan penghormatan. Pelanggan mempercayakan kenderaan mereka kepada kami, dan kami berbangga memberikan perkhidmatan berkualiti setiap hari."



HINO TECHNICIANS INFO

FAKTA HINO JURUTEKNIK

40 MASTER TECHNICIANS
JURUTEKNIK MASTER



53 PROFESSIONAL TECHNICIANS
JURUTEKNIK PROFESIONAL



68 SENIOR TECHNICIANS
JURUTEKNIK SENIOR



83 JUNIOR TECHNICIANS
JURUTEKNIK JUNIOR



244



TOTAL TECHNICIANS NATIONWIDE
JUMLAH JURUTEKNIK DI SELURUH NEGARA





BUILDING SAFER ROADS TOGETHER

More than 100 industry professionals came together at the Hino Safety Seminar 2026 to share one common goal: safer commercial transportation.

Hino Malaysia reaffirmed its commitment to road safety through the Hino Safety Seminar 2026 at Hino Total Support Customer Centre, Sendayan. Joined by over 100 participants, experts from the Road Transport Department (JPJ), Land Public Transport Agency (APAD), Royal Malaysia Police (PDRM), Malaysian Road Safety Council (MKJR) and Hino Total Support Customer Centre (HTSCC), shared practical insights on regulations, safe driving and commercial vehicle operations, reflecting Hino's Total Support philosophy.

Hino Malaysia terus memperkukuhkan komitmennya terhadap keselamatan jalan raya menerusi Hino Safety Seminar 2026 yang berlangsung di HTSCC, Sendayan. Seminar ini disertai lebih 100 peserta bersama pakar daripada Jabatan Pengangkutan Jalan (JPJ), Agensi Pengangkutan Awam Darat (APAD), Polis Diraja Malaysia (PDRM), Majlis Keselamatan Jalan Raya (MKJR) dan Hino Total Support Customer Centre (HTSCC), yang berkongsi pandangan praktikal mengenai pematuhan peraturan, pemanduan selamat serta operasi kenderaan komersial, selaras dengan falsafah Total Support Hino.



Industry experts and participants gathered at HTSCC, Sendayan for Hino Safety Seminar 2026.

SEMINAR AT A GLANCE

- 

DATE
TARIKH

1 July 2026
- 

VENUE
TEMPAT

HTSCC, Sendayan
- 

PARTICIPANTS
PEPERTA

100+
- 

SPEAKERS
PENCERAMAH

 - JPJ
 - APAD
 - PDRM
 - Malaysian Road Safety Council (MKJR)
 - Hino Total Support Customer Centre (HTSCC)



HTSCC giving practical demonstration on safety during breakdown.



Q&A Session with the participants.



HINO PROGRAMS:

HINO TOTAL SUPPORT CUSTOMER CENTRE (HTSCC) IN SENDAYAN

Advancing Skills for Safer and Efficient Driving

Learning never stops at Hino Total Support Customer Centre (HTSCC). From Night Driving Training and Eco Driving to technical and safety programmes, HTSCC equips drivers and fleet operators with practical knowledge to improve safety, efficiency and vehicle performance. Every programme reflects Hino's Total Support commitment.



Brake Testing with various conditions



KYT (Kiken Yochi Training) or Human Reaction Driver Training Course at HTSCC



Night Driving Training

Pembelajaran tidak pernah berhenti di Hino Total Support Customer Centre (HTSCC). Daripada Latihan Pemanduan Malam dan Eco Driving hingga program teknikal dan keselamatan, HTSCC membekalkan pemandu serta pengendali fleet dengan pengetahuan praktikal bagi meningkatkan keselamatan, kecekapan dan prestasi kenderaan. Setiap program mencerminkan komitmen Total Support Hino.

INTERESTED IN OUR TRAINING PROGRAMS?

Contact HTSCC or visit our website to find the program that best suits your organisation.

BERMINAT DENGAN PROGRAM LATIHAN KAMI?

Hubungi HTSCC atau layari laman web kami untuk memilih program yang sesuai dengan organisasi anda.

Contact / **Hubungi:** 06-781 2975

Website / **Laman Web:** www.hino.com.my/htscc



CUSTOMER VOICES

Vertex Mission Sdn Bhd Shares Their HTSCC Experience

Vertex Mission Sdn Bhd recently participated in Hino Total Support Customer Centre's (HTSCC) Night Driving Training Program. Four of its representatives shared how the training strengthened their driving awareness, confidence and emergency response, helping them become better prepared for challenging road conditions and supporting safer commercial vehicle operations.

Vertex Mission Sdn Bhd baru-baru ini menyertai Program Latihan Pemanduan Malam Hino Total Support Customer Centre (HTSCC). Empat wakil syarikat berkongsi bagaimana latihan ini meningkatkan kesedaran, keyakinan dan tindak balas ketika kecemasan, sekali gus membantu mereka lebih bersedia menghadapi keadaan jalan raya yang mencabar serta menyokong operasi kenderaan komersial yang lebih selamat.



Dominic Martin

Business Development
General Manager

"HTSCC training has helped reduce accidents and improve the efficiency of our logistics operations."

"Latihan HTSCC membantu mengurangkan kemalangan dan meningkatkan kecekapan operasi logistik kami."



Zairi Ali

Driver

"The training gave me the knowledge and confidence to drive safely, especially at night."

"Latihan ini memberi saya pengetahuan dan keyakinan untuk memandu dengan lebih selamat, terutamanya pada waktu malam."



Azrul Izwan

Driver

"Every commercial driver should experience HTSCC training to be better prepared for emergencies."

"Setiap pemandu kenderaan komersial wajar mengikuti latihan di HTSCC agar lebih bersedia menghadapi situasi kecemasan."



Shukri

Driver

"HTSCC offers a complete training facility with everything needed for practical driver development."

"HTSCC menyediakan kemudahan latihan yang lengkap dengan segala keperluan untuk pembangunan pemandu secara praktikal."

Check out the interview videos here: [f](#) [i](#) [t](#) @hinomalaysiaofficial

ANSWER & WIN WITH HINO!

Answer all four questions correctly and stand a chance to win exciting prizes!

Jawab empat soalan dengan betul dan rebut peluang memenangi hadiah menarik!



HOW TO PARTICIPATE



Scan the QR code.

Imbas kod QR.



Answer all questions correctly.

Jawab semua soalan dengan betul.



Submit your answers for a chance to win exciting prizes.

Hantar jawapan anda untuk peluang memenangi hadiah menarik.



1

According to this newsletter, how many Hino Authorized Dealers are there nationwide?

Berdasarkan edisi ini, berapakah jumlah Pengedar Sah Hino di seluruh negara?

- A 40
- B 44
- C 50
- D 48

2

Which Hino training program is featured in this issue?

Program latihan Hino manakah yang dipaparkan dalam edisi ini?

- A Fuel Economy Training
- B Night Driving Training
- C Defensive Motorcycle Riding
- D Eco Fleet Management

3

Hino Total Support focuses on:

Konsep Total Support Hino memberi tumpuan kepada:

- A Maximum profit
- B Maximizing vehicle uptime and minimizing lifetime cost
- C Vehicle customization
- D None of the above

4

Which event is featured in this issue as part of Hino Malaysia's road safety commitment?

Acara keselamatan jalan raya manakah dipaparkan dalam edisi ini?

- A Hino Dealer Conference 2026
- B Hino Master Technician Assessment
- C Hino Safety Seminar 2026
- D Hino TS Contest 2026



WHAT'S HAPPENING IN HINO:

- HINO Membership Program



HINO Membership Program

Unlock exclusive benefits that safeguard your journey and ensure your business operation runs **Strong, Smart and Smooth.**



Extended Warranty*



Maintenance Savings*



Towing Support*



Complimentary Gift*



*Terms and Conditions Apply

- HINO Body and Paint

HINO Authorized Body & Paint Dealers

We're Nearby, Ready to Take Care of Your HINO



Expert Repairs, Inside & Out



Genuine Parts & Factory-Finish Quality



Fast & Hassle-Free Support



Scan here for more info:

